



# GoodWe PV Inverter Warranty

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Goodwe service will feedback within 48 hours. For any issue about warranty certifications, please contact us via our HQ or Local service mails.

5 years \*limited warranty for on-grid inverters including: NS, SS, XS, XS Plus+, XS G3, DNS, DNS G3, DS, DSS, A-BP, A-TX, ESA, EM, ET, ET Plus+, ET G2, EH, EH Plus EHR, EHB, BH, BP, BT, SBP, SBP G2, ...

Information regarding all defective product(s), including product(s) model(s), serial number(s), installation date and failure date. Please make the claim within one month from the failure date, otherwise Goodwe will treat it ...

If there is any issue about warranty certifications, please contact us through the HQ or Local service mails.

**WARRANTY PROMOTION EVENT** The manufacturer declares that GOODWE branded solar inverters come with a standard 10 years warranty if all of the conditions below are met.

We will update it as soon as possible. Sorry for causing troubles and thank you for your support.  
T:+86-400-998-1212.

On top of the 5 or 10 years limited warranty which comes with the inverter product by default, GOODWE offers warranty extension options for all inverters which were purchased through authorized distribution channels.

MT, BP, SBP, ES, EM, ET series inverters come with a standard manufacture"s warranty of 60 months (5 years) from the earlier one between the following two dates: 1) first installation date; 2) 6 months after the shipment ...

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